

From: [jjstephens](mailto:jjstephens@bitbroadband.com) [jjstephens@bitbroadband.com](mailto:jjstephens@bitbroadband.com)  
Subject: Re: Attendance at the Merrymount Property Owners Association Annual Meeting  
Date: May 23, 2013, 2:34 PM  
To: [Hutchinson Brent A. BAHutchinson@aquaamerica.com](mailto:BAHutchinson@aquaamerica.com)  
Cc: [Merritt Keri merrymount2012@gmail.com](mailto:merrymount2012@gmail.com), [Merritt Ray & Keri seminole@buggs.net](mailto:seminole@buggs.net), [Lisa Handy James & jhandy1@nc.rr.com](mailto:jhandy1@nc.rr.com), [McHenry gpdret@buggs.net](mailto:McHenry gpdret@buggs.net), [Wampler knwamp@yahoo.com](mailto:Wampler knwamp@yahoo.com)

Thank you for responding to my questions. I am sure more questions would have been asked if you, or another qualified representative, would have attended the meeting. There is only one scheduled membership/board meeting a year. The next Annual meeting will be scheduled sometime in May or June 2014 by the Board of Directors.

Jay Stephens

----- Original Message -----

From: [Hutchinson, Brent A.](mailto:Hutchinson, Brent A.)

To: [jjstephens](mailto:jjstephens)

Cc: [Keri Merritt](mailto:Keri Merritt) ; [Ray & Keri Merritt](mailto:Ray & Keri Merritt) ; [James Handy](mailto:James Handy) ; [Patty McHenry](mailto:Patty McHenry) ; [Nan Wampler](mailto:Nan Wampler)

Sent: Thursday, May 23, 2013 1:32 PM

Subject: RE: Attendance at the Merrymount Property Owners Association Annual Meeting

Jay,

Here are my answers in red.

1. Will a second well be drilled?

We plan to drill a second well in early 2014.

2. Where will the second well be drilled?

We don't know yet. Hopefully close to Well No.1.

3. Will the cost of the second well be passed on to the residents of Merrymount?

The cost of all capital from all projects including the second well will be spread amongst all Aqua Virginia Water Utilities, Inc. customers within the rates regulated by the Commission.

4. If the second well is drilled near the current well, how can the second well have an independent water source?

First, understand the "second" well is for redundancy – not necessarily more water. The wells don't have to pump at the same time. Secondly, we will make sure the wells don't negatively interfere with each other hydraulically. We will perform a simultaneous pump test to determine the yields depending on the proximity to each other.

5. What is to prevent the second well, if drilled in proximity to the current well, from using the water source of the current well currently being used?

Both rocks wells and sand wells pump out of aquifers, and share the same aquifers - even a matrix of fractured rock. It really depends on the distance and the geology between them.

6. Is there any possibility of the well currently being used to become radiological contaminated like the second well that is currently unusable?

It's possible, but unlikely. The old well No.2 will be abandoned.

7. Why is there such a strong chlorine smell in the water?

We have recently added a chlorine disinfection system to the Merrymount water system. This is a precautionary measure that is standard practice in the industry and is also a Aqua corporate policy.

8. If the chlorine smell is due to more chlorine usage to sanitize the water, why is it currently necessary to use such amounts in the water, when it was never done previously by Fox Run Water?

Chlorine disinfection is not required but is highly recommended and supported by the regulatory agencies and Aqua. Drinking water will have a 0.5 ppm chlorine residual. If you object to the smell in your drinking water, use a carbon filter like a "brita" pitcher which is sold in most grocery stores to remove chlorine from water. Or fill a pitcher with water and leave it in the refrigerator overnight, so the chlorine will evaporate out.

9. When will the storage tanks in Merrymount be painted?

We have a 5 year plan to paint all of the tanks purchased as part of the Fox Run acquisition. Some are worse than others. We have already completed the painting of those tanks identified as being in the worst condition. We will continue to prioritize the work.

10. Will the water in Merrymount be metered and if so when?

We plan to install meters for all customers in early 2014.

Again, I apologize for the last minute scheduling conflict. I hope this information is helpful. Let me know if you have any additional questions. When is your next meeting scheduled?

Sincerely,

Brent Hutchinson

Construction Coordinator

Aqua Virginia, Inc.

Cell: 804.432.3407